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## The Adaptive Business Model From Reactive to Proactive







#### **The Reactive Business Model**

In a reactive business model, the focus is primarily on responding to external stimuli and changes as they occur.

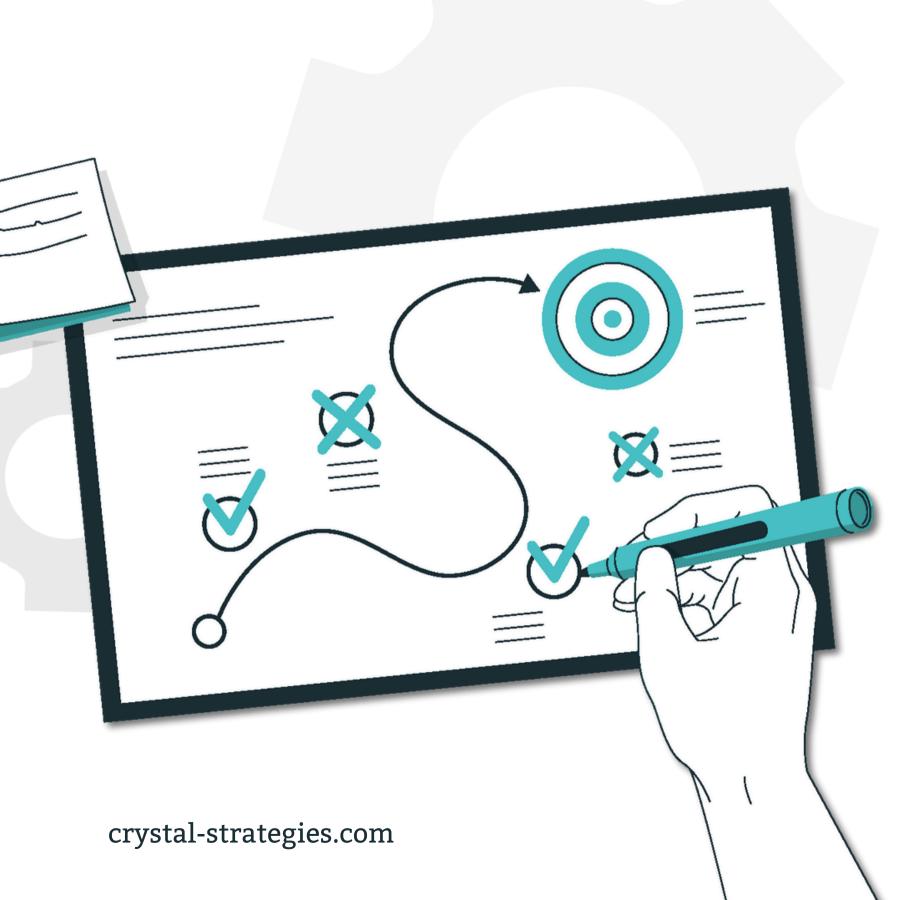


# **The Transition** *Phase*

### Beginning the transition from reactive to proactive:

- Implementing basic monitoring systems (KPIs and other metrics)
- Gathering data on market trends and customer feedback.





#### **The Proactive Business Model**

- dynamics.
- and trends.

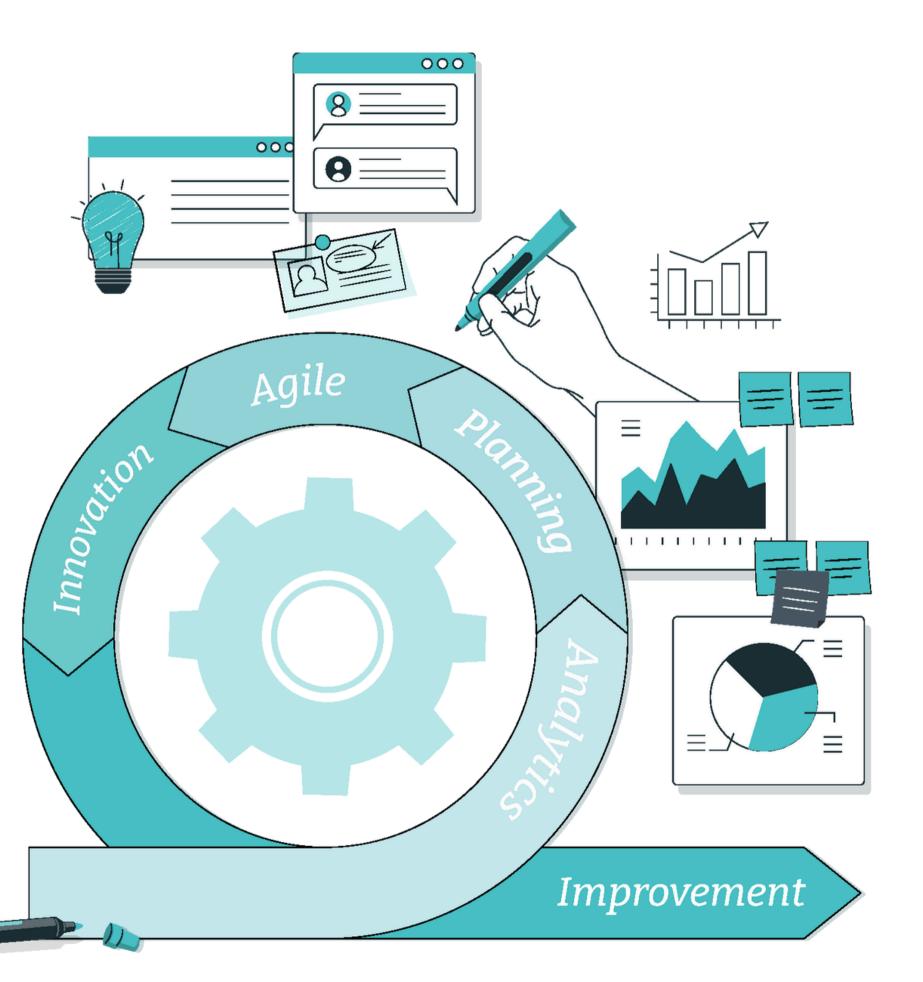
#### The organisation takes anticipatory actions to shape its environment and mitigate risks: • Continuous monitoring of market

• Strategic planning based on forecasts

Proactive innovation and adaptation.

#### **Business Maturity** *Looks like*

- Data Analytics
- Strategic Planning
- Innovation Culture
- Agility and Adaptability
- Continuous Improvement



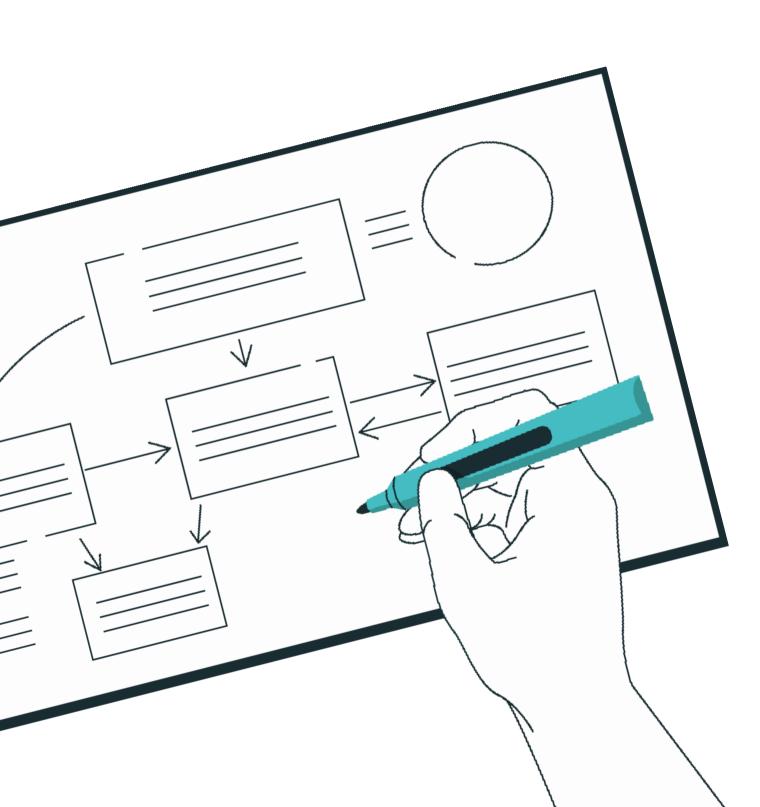


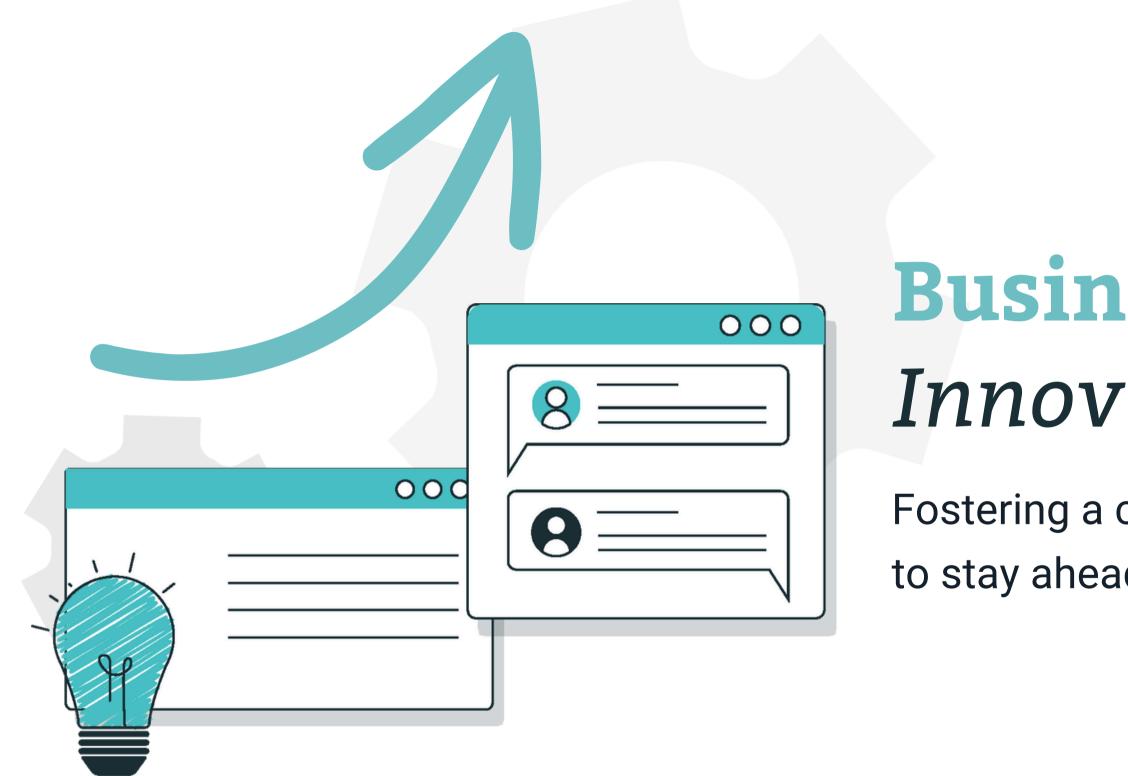
### **Business Maturity** Data Analytics

Using advanced analytics to predict market shifts and customer behaviour

#### **Business Maturity** *Strategic Planning*

Developing long-term strategies aligned with anticipated changes





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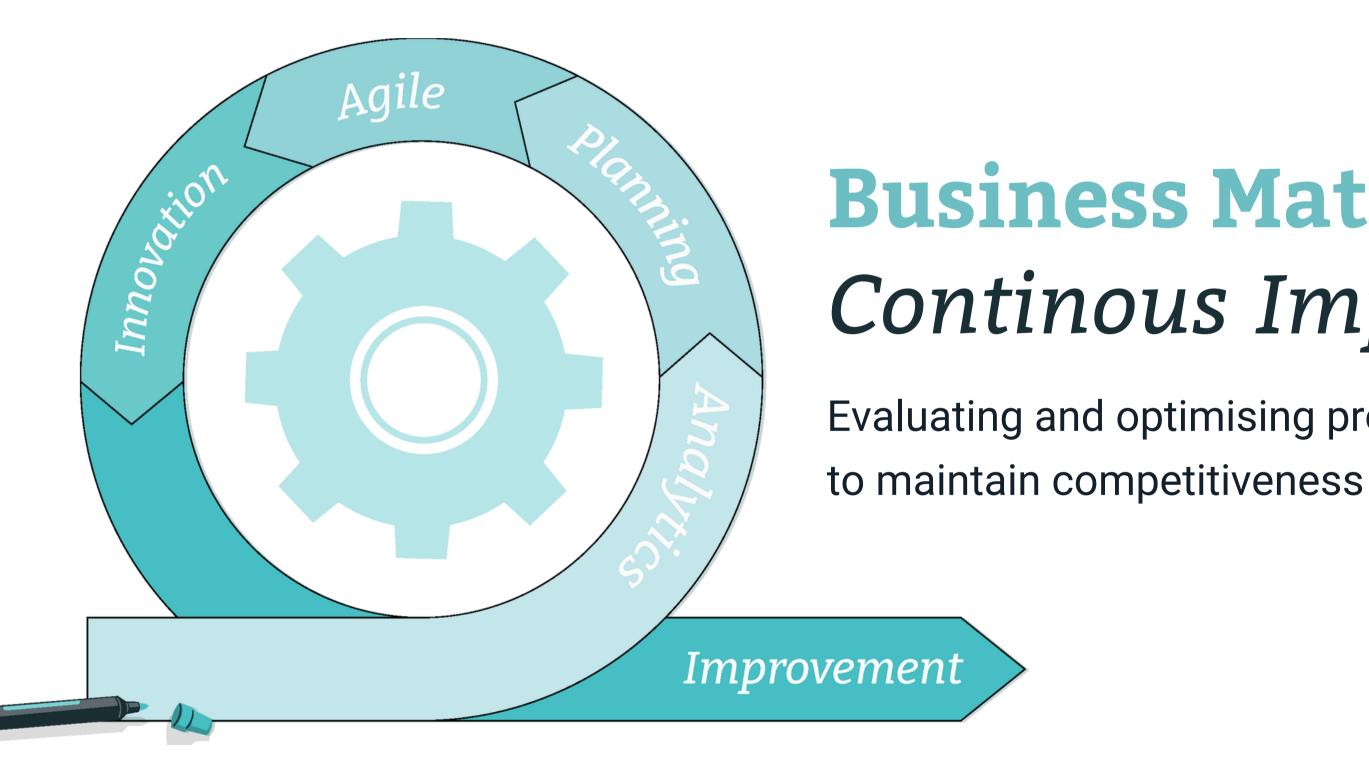
#### **Business Maturity** *Innovation Culture*

Fostering a culture of innovation to stay ahead of the curve

#### **Business Maturity** Agility and Adaptability

Building flexibility into operations to respond to emerging opportunities and threats quickly





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#### **Business Maturity Continous** Improvement

Evaluating and optimising processes



#### Is your *market* **strategy** crystal clear?